IFAM International Folk Art Market

International Folk Art Market Medical Emergency Procedure

Should any volunteer or staff member encounter, or become aware of a medical emergency taking place at the International Folk Art Market, this person should immediately contact one of the onsite EMTs, or someone in uniform. The EMTs and the First Aid volunteers are located in a tent directly behind the Visitor's Center on the upper level concourse of the Market. Anyone with a radio can call for EMT support on Channel 1.

Please utilize the Incident Hotline as well, for an efficient and effective communication tool to inform Venue Emergency Management and EMS on site. (505) 600-1204.

If you feel that the person experiencing the medical emergency is mobile, please escort them, or if you are unable to, ask the nearest Security Guard or staff member to escort them to the EMT tent, located next to the Visitor's Center or ambulance located by the Botanical Garden parking lot. If you feel this person is unable to proceed to the EMT tent or ambulance, please summon the EMTs yourself via the Volunteer Hotline, or if you are unable to do so, request that the nearest Security Guard or staff member do so. If you have any doubts, do not move the injured party, and proceed to notifying someone in uniform or with a radio to summon EMS to your location.

Please stay with the injured party, maintaining a safe environment where possible, and keeping people from crowding in the area until EMS has arrived.

The EMT on site will assess the situation and determine if an ambulance is required. If you feel that the medical emergency taking place may warrant calling an ambulance, notify the Volunteer Hotline immediately.

Do not call 911, the on site police and fire emergency personnel will be the first responders.